

## **FREQUENTLY ASKED QUESTIONS**

What are your operating hours?

Sunday and Monday            11 a.m. to 8 p.m.

Tuesday through Saturday    10 a.m. to 8 p.m.

Are you still offering new memberships?

Yes, we are still offering new membership as of June 10<sup>th</sup>, but this is subject to max capacity requirements that will still allow for social distancing. We reserve the right to close membership at any time.

How much is a membership for the 2020 Season?

\$815 for a bonded family member (\$400 bond payment required 1st two years)

\$975 for a one year commitment family membership

\$600 for an individual membership

\$300 for an individual senior membership

\$600 for an August only membership

\$200 for a caregiver/grandparent pass attached to a family membership

Are parties allowed at the Norwood Swim Club?

Not at this time due to Covid-19 restrictions

Are flotation devices or any toys allowed in the main pool?

No

Are swim diapers or non-potty trained children allowed in the main pool?

No, those children can use the kiddie pool

What is the maximum age for use of the kiddie pool?

6

Is the kiddie pool fenced in?

Yes

Is outside food allowed at the club?

Yes, please dispose of all garbage after eating and meet any delivery services outside the gate.

When do I need to wear my mask this year?

From your car to your seating area, when not socially distancing, when in the locker rooms, bathrooms, and when leaving the club.

Who gets a key fob?

Anyone over the age of 12.

For children under the age of 12, can they come with another child?

Up to one child can enter with anyone over the age of 14.

Can I wear my mask in the pool?

No

Can I eat by my umbrella?

Food and Drink are not permitted under the umbrellas. All food and drink must be consumed in the snack bar area.

Is there Adult Swim?

Adult Swim is called every hour on the hour for 15 minutes. Children under the age of 18 are required to leave the pool at that time.

Is there a Lost and Found?

Not this year.

What are the steps you are taking in regards to Covid-19?

New rules, signage, staff temperature checks, hand sanitizing stations, hourly cleaning of the restrooms, cleaning of chairs between patrons, snack bar tables, social distancing and more. See announcements tab of our website for additional information.

What are the best ways to stay in touch with what is happening at the club?

Follow our Facebook and Instagram accounts and read all of our informational emails. Update emails are sent out each week during the season.

Does the club provide equipment for the games?

As per state regulations, please bring your own for the start of the season.

Will there be Swim and Dive Team this year?

This will be announced later in the season and will likely be intramural and non-competitive.

Will there be Swim Lessons this year?

Not at the start of the season, but we will look to add as social distancing restrictions allow. Private swim lessons will be permitted later in the season.

What makes the Norwood Swim Club special?

Norwood Swim Club is a small, private, secluded swim club located in Norwood, NJ. We pride ourselves on our providing old fashioned family fun to all of our membership. We have been creating memories for Bergen and Rockland County families for over 75 years. Come find out why our members call Norwood Swim Club their "Happy Place".